



Interactive Whiteboards Frequently Asked Questions

IdeaMax Series R5



Q: What technology does IdeaMax use? How does it work?

A: IdeaMax uses infrared laser technology embedded in the trim of the board to cover the surface with an invisible beam of light. When the light beam is broken by a marker, finger, or any other object, the IdeaMax computer software detects the object's position and points accordingly on the board.

Q: What is the IdeaMax surface and how durable is it?

A: IdeaMax uses the same porcelain finish that Newline provides in its markerboards worldwide. It is extremely durable and will resist scratching, puncture, or dry-erase "ghosting". Our standard warranty for the surface is fifty (50) years.

Q: How much training is needed to become proficient on IdeaMax?

A: IdeaMax has an intuitive interface that is very easy to learn: most users will feel comfortable within minutes of picking up the marker. The toolbar defaults to three user levels (beginner, intermediate, and advanced). Each toolbar icon will display a text description of its purpose when the user holds a marker or finger over it.

Q: What is required for mounting/installation?

A: The IdeaMax interactive whiteboard mounts onto the wall or a stand with four metal brackets. Once the brackets are in place, simply align the four corners of the board with the brackets and slide in and down. The projector can then mount onto the wall above the board, on a projector arm, or on the ceiling, depending on the overall configuration. We recommend using studs or blocking whenever possible. Then simply install the software from the included CD and calibrate from the double-click menu on the IdeaMax tray icon.

Q: Does Newline provide projectors? Can I use my own?

A: We offer a Newline-approved series of standard, short, and ultra-short throw projectors, along with mounting hardware for wall or ceiling. If you use a different projector, we recommend a native resolution of at least 1024x768.

Q: Can I use my IWB on multiple computers or in different rooms?

A: Yes, the IdeaMax software can be installed on an unlimited number of computers, including laptops. You can also take the interactive whiteboard from room to room by mounting it on a mobile stand.

Q: Do you have a wireless IWB?

A: Yes, a module is available for IdeaMax that allows it to communicate wirelessly with the computer via an included USB antenna. In this case, the interactive whiteboard will need to use a separate electric connection (via the provided adapter) as the board receives power from the USB connection by default.

Q: What other accessories can I buy with IdeaMax?

A: Newline Products provides a wide range of accessories, including wireless tablets, voting devices, stands, carrying cases, and more. For complete details, visit us online at www.newlineproduct.com/whiteboards.html.

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